



Notification to potential CPAP/BiPAP/mechanical ventilator user

June 30, 2021

Philips Respironics notified Allina Health they recalled certain models of their CPAP, BiPAP, and mechanical ventilator devices.

The recall is because the sound-reducing foam could break down under certain conditions. As a result, small particles and harmful chemicals could be released. This occurred in a very small number — 3 out of 10,000 Philips' devices — sold in 2020. The problem was linked to these situations:

- when using a machine (such as SoClean®) that use ozone to clean and sanitize
- when the device was exposed to high heat and humidity
- age of the CPAP or BiPAP device

Other companies that make similar devices (such as ResMed) are not involved in this recall.

Next steps for you

Check if your device was recalled by visiting [the Philips website](#) or call [1-877-907-7508](tel:1-877-907-7508). If your device was recalled, you should register your device as part of the Philips recall replacement/repair program. Visit usa.philips.com for full details.

If your Philips CPAP or BiPAP device is not included on the recall list, you can disregard this notification.

Philips Respironics advises that you take action:

- If you use a life-sustaining mechanical ventilator device: **do not stop or change** your prescribed therapy. Talk with your health care provider to decide what to do.
- If you use a BiPAP or CPAP device: stop using the recalled device and contact your health care provider to decide the benefits and risks of continuing to use it. If you feel you cannot safely stop using your device you may choose to continue using it until you discuss things with your provider, but this is against the advice of the manufacturer's recall.
- Philips recommends that you do not use ozone-related cleaning products (such as SoClean). Follow the approved cleaning directions for your device.

If your device was recalled and you need to talk with an Allina Health provider about next steps or a different treatment, call [612-262-6930](tel:612-262-6930) between the hours of 8 am and 5 pm Monday – Friday. During the phone

call, we will set up a visit with a provider so you can talk about your options if needed.

Our providers and staff are committed to improving the service and care we provide. Thank you for allowing us to be a part of your health care team.

Sincerely,

Allina Health